



May 6, 2020

Dear Valued Dental Park Patients:

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: Dental Park's commitment to your safety and wellbeing.

Infection control has always been a top priority for our practice and you may have seen this during your visits to our office. Our infection control processes are made so that when you receive care, it's both safe and comfortable. We want to tell you about the infection control procedures we follow in our practice to keep patients and staff safe.

Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued. We do this to make sure that our infection control procedures are current and adhere to each agencies' recommendations.

You may see some changes when it is time for your next appointment. We made these changes to help protect our patients and staff. For example:

- Our office will communicate with you prior to your next appointment to ask some screening questions. You'll be asked those same questions again when you present for your appointment.
- We ask that you remain in your car until your scheduled appointment time at which time we will call you and ask you to present to the door. A member of our team will meet you at the door where you will be screened and your temperature will be taken prior to entering the office
- We have hand sanitizer that we will ask you to use when you enter the office. You will also find hand sanitizer in other places in the office for you to use as needed.
- To limit the number of people in our office we kindly ask at this time that only patients present for their appointments. We ask that non-patients stay home or remain in the car during the patient's appointment
  - In the case that the patient is a minor, one adult guardian will be allowed to accompany patient into the office.
- Appointments will be managed to allow for social distancing between patients. That might mean that you're offered fewer options for scheduling your appointment.
- We will do our best to allow greater time between patients to reduce waiting times for you.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. To make an appointment, please call our office at 920-682-0321.

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors and friends.

Sincerely,

Dr. Boettcher, Dr. Culligan, Dr. Groddy, Dr. Stream and the Dental Park Team